

INTERNAL REGULATION " YOUTH HOSTEL LE FORNACI "

The Sofignano Association is pleased to welcome you in its Ostello Le Fornaci, located in Via Le Fornaci 43 Vaiano (Po), and informs you of the Internal Regulations.

Our small rules to be observed in the Ostello Fornaci are not only those provided for by law but, above all, those dictated by common sense and mutual respect.

The reservation made by phone or by e-mail is confirmed upon receipt of the deposit, equal to 30% of the total amount and balance on arrival with response from Nostra.

- Being a 'Youth Hostel of small family-run structure, there is a reception service available at some hours of the day, so each guest is required to communicate by phone or email to the property manager the expected time of arrival. Failure to give notice may also result in long waits for which claims are not accepted or any refund requests.

- The delivery of rooms is scheduled for 12:00 and no later than 22:00 except for different needs of guests.

- Upon arrival at the hostel the Fornaci must be delivered the identity documents or passport, valid, necessary for the registrations required by current legislation, we do not accept people with only the residence permit. Failure to comply with this obligation constitutes a violation of the rules of the penal code and authorizes the manager to request the immediate abandonment of the Ostello Le Fornaci.

The data of our guests are treated in accordance with the current privacy legislation.

Once the notification form has been completed, you will be asked to pay the balance of the stay which must be made in cash, at least the balance has not already been paid by bank transfer upon confirmation.

It is specified that in case of early departures there are no refunds.

- In case of no-show, without any communication, the entire deposit or balance paid will be retained;

- In case of cancellation of the booking within 7 days before the arrival date the first night will be retained, in all other cases 30% of the agreed price will be retained.

- The keys of the rooms will be delivered upon arrival at the Ostello Le Fornaci (No. 2 gates, access door to the structure, room); in case of loss there is a penalty of one of € 35.00 which will be fully charged to the guest.

- The concierge carries out the following timetable:

08:00 to 10:00 AM

from 12:00 to 14:00 PM

- The languages spoken are English and Spanish as well as Italian.

- Breakfast is served in the kitchen / lunch from 8:00 to 10:00 am

Italian breakfast consisting of:

- beverage dispensing machine with coffee, cappuccino, tea in capsules
- natural water 500 ml

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- 200 ml brick juices
- rusks in a single dose of 2 slices
- jams, honey and nutella in a single dose of 25 grams
- assorted croissants in packaged single dose
- cold cuts in gr 80 vacuum pack
- single packaged single-dose butter
- pack of single-use grissini gr 20
- PanCarrè 6 slices packed 110 gr

- On your arrival, you will find the hostel clean with all the bed linen and bathroom consisting of: towel shower, sink and bidet.

• The cleaning of the hostel and the accommodation of the room will be done daily from 9:00 am to 11:00 am, if you can not do it at this time, it will be your responsibility to make it, change of bed linen and towels (towels) : shower, sink and bidet) will be made weekly or as needed.

• Possible to rent bathrobes for € 4.00 each

- It is not allowed to smoke inside the common areas, corridor, rooms and kitchen. The observance of this simple rule arises from the need to protect those who do not smoke, or who will come after you, as well as a fire prevention rule, you can do it on the outside in the garden, using strictly ashtrays on the table ..

- The Hostel Le Fornaci declines all responsibility for loss, theft or damage to objects of your property left unattended in the rooms or in the common areas and for any damage to people, animals or things to and from third parties.

- Any damage must be reported immediately to the property manager.

- It is superfluous to remember that:

• we do not answer for any disruption due to total or partial lack of supplies such as electricity, water, telephone line or internet connection not dependent on our will;

• In accordance with the rules of the Hostel Fornaci and the rules of the Municipal Police it is requested to observe the silence in the time slot between 14:00 and 16:00 and from 22:00 to 08:00;

• It is forbidden to consume food in the room and turn on its own stove;

• It is strictly forbidden to receive visits and additional guests other than those staying there

• It is recommended a correct and civil use of the toilets, it's forbidden throwing anything in the toilet, remembering that there are special baskets to be used in differentiated

• No animals are allowed inside the Hostel Fornaci. correct and civil use of the cooking corner and pay attention to close the gas knob, water tap and fridge at the end of use, with final cleaning after use.

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- The day of your departure, the rooms must be left free by 10:00 am to allow the employees to clean, naturally the guests can leave their luggage in custody by the manager. A delay of the established time will result in the charge of an additional night.

- On departure guests must return to the manager the keys delivered upon arrival.- Services Offered
The following services are available in the rooms and in the common areas. included in the price: • free Wi-Fi line; • hairdryer, shower soap and sink; • breakfast room with fridge, coffee machine with pods, oven toasts and kitchen equipped with dishwasher and dishes; • ample space to park in front of the house, • large garden space adjoining the house, in the dining kitchen you will find the television for shared use, while in the rooms is for private use.

- The booking methods are as follows: • sending an e-mail to ass.sofignano@outlook.it, taking care to indicate the name, surname and contact details of the applicant, the reservation dates, the number of rooms and beds subject to booking. After checking the availability you will be contacted as soon as possible by e-mail or by phone (if you have indicated your telephone number) to finish.

- By calling the nr. +39 392 7430370 and communicating the data above.

- When booking a room, a deposit of 30% of the total amount required for the stay is required. The method of payment will be communicated in the email confirming availability, which you will receive after your request. Cert of your cooperation, the Hostel le Fornaci remains available for any clarification, wishing you a peaceful and happy stay.

Hostel Le Fornaci
Maurizio Pini